

Dear Valued Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few years. While many things have changed, one thing has remained the same: our commitment to your health and safety.

In order to provide you care in a safe and comfortable environment, new protocols and additional safeguards have been put in place due to the COVID-19 pandemic.

Infection control is a top priority for our practice, and we have always followed infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We regularly follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

Here are the current protocols we have maintained since the beginning of the pandemic in order to create the safest environment for patients and staff:

- Masks are still currently required when entering the office, based on OSHA regulations.
- We have hand sanitizer that you can use upon entering the office. Additional sanitizer will be placed throughout the office for you to use as needed.
- Our waiting room will no longer offer magazines and children's toys since those items are difficult to clean and disinfect.
- In addition to minimizing the use of high speed instruments during your cleaning, we also installed medical-grade air purifiers and are using high speed evacuation systems to help keep you and our team as safe as possible.

Through these challenges, we have gained an even greater appreciation for you, our patients, and we are committed to keeping you safe while you are in our hands. Thank you for being part of our Waterhouse family. We look forward to seeing you and are happy to answer any questions you may have about the steps we have taken to keep you, and every patient, safe in our practice. To make an appointment please call our office at (503) 614-0454 or email us at waterhousefamilydental@gmail.com.

Sincerely,

Dr. Rask and the entire Waterhouse Family Dental Team